



mentalhealthriskintelligence.com

The Business Case for Mental Health Risk Intelligence

A data-led approach to identifying and managing workplace mental health risk — before it becomes a cost.

Meet the team

■ Claire Bui

Head of coming up with
amazing ideas



■ Claire Bui

Head of helping organisations
know how we can help them



■ Helen Rathborne

Head of making sure customers
experience good quality



■ Rachel Booth

Head of doing the admin so you
don't have to



The cost of doing nothing

£51bn

Poor mental health costs UK employers £51 billion every year (Deloitte, 2024)

964,000

workers suffered work-related stress, depression or anxiety in 2024/25 (HSE)

22.1 million

working days lost to stress, depression or anxiety in 2024/25 (HSE)

22.9 days

an average of 22.9 working days lost per affected worker (HSE)

This is a legal duty, not a nice-to-have



Employers have a legal duty to assess the risk of work-related stress and act on it (HSE)



ISO 45003 sets the international standard for managing psychosocial risk at work



Regulators and insurers increasingly expect documented evidence, not good intentions



A defensible position requires structured assessment, records, and demonstrable action

Why most approaches fall short

- 01 Annual staff surveys measure sentiment, not risk — and gather dust between rounds
- 02 EAPs and wellbeing perks respond after harm has occurred
- 03 No consistent scoring means no way to compare, track or prove progress
- 04 Without an evidence trail, spend is impossible to justify — or defend

What Mental Health Risk Intelligence does

- Structured organisational audits score mental health risk across defined categories on a consistent 0–4 scale
- Clear Red / Amber / Green risk bands: Potential Risk, Monitor for Risk, Low Risk
- Data Streams track your own leading indicators (absence, turnover, engagement) over time
- Benchmarking shows how you compare against organisations like yours
- Downloadable reports give budget holders and regulators the evidence trail

RISK BANDS

Potential Risk

Monitor for Risk

Low Risk

How it works in practice

1

Audit

complete a structured mental health risk audit for your organisation

2

See

your dashboard scores each category and flags where risk sits

3

Track

record your key metrics period by period and watch the trend

4

Prove

generate reports that document assessment, action and improvement

The return on investment

£4.70

Employers see an average £4.70 return for every £1 invested in workforce mental health (Deloitte, 2024)

- Early identification is the cheapest intervention: acting before absence, turnover and claims occur
- Targeted spend replaces scattergun wellbeing initiatives — you invest where the audit shows risk
- The reporting trail protects the organisation if decisions are ever challenged

What it costs

SUBSCRIPTION FROM

£30

per month

no set-up fee, no IT project

- Compare: one lost employee to stress-related absence costs an average 22.9 working days
- Self-service onboarding: audit started on day one, first report the same week
- Cancel or change plan at any time — no long-term lock-in

The decision in one view

Do nothing

unmeasured risk, rising
absence cost, no evidence
of compliance

Staff wellbeing survey only

a snapshot of sentiment, no
risk score, no trail

Mental Health Risk Intelligence

measured risk, tracked trend,
documented compliance
— for less than the cost
of a single day's absence
per month

Next steps

- 1 Approve the subscription — Small organisations £30 per month, Medium organisations £149 per month, large £399 per month, multisite POA
- 2 Nominate an owner to complete the first audit (under an hour)
- 3 Review the first dashboard and report together in week one

